

Office of the Electricity Ombudsman
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)
B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057
(Phone No.: 32506011, Fax No.26141205)

Appeal No. F. ELECT/Ombudsman/2015/685

Appeal against the Order dated 29.01.2015 passed by CGRF–
BRPL in CG.No.750/2014.

In the matter of:

Shri Dipesh Gupta - Appellant

Versus

M/s BSES Rajdhani Power Ltd. - Respondent

Present:-

Appellant: Shri Dipesh Gupta was present in person.

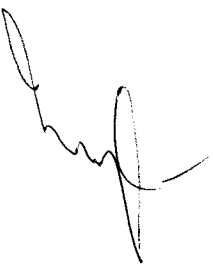
Respondent: Shri Sudip Bhattacharya (DGM) attended on behalf of the
BRPL.

Date of Hearing : 08.04.2015

Date of Order : 16.04.2015

ORDER NO. OMBUDSMAN/2015/685

This complaint has been filed by Shri Dipesh Gupta, R/o WZ-177,
Ground Floor, Street No.2, Lajwanti Garden, New Delhi – 110046, against the
Consumer Grievance Redressal Forum – BSES Rajdhani Power Ltd. (CGRF-
BRPL) order dated 29.01.2015 in which his request for taking strict action
against persons misusing certain electricity connections has not been accepted.
The CGRF had found the contention of the DISCOM that there were no
irregularities found against those persons correct as seen during inspections
made for the purpose.


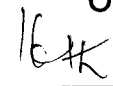


Against this decision, the complainant filed an appeal that he was not satisfied with the decision.

Both the parties were heard on 08.04.2015 and the record was perused. It was seen the complainant is not a "Consumer" for the purpose of this complaint, as defined in the DERC (Guidelines for establishment of Forum for redressal of grievances of the consumers and Ombudsman) Regulations, 2003. He cannot, therefore, file an appeal. Even the CGRF need not have entertained his complaint formally and passed an order in the matter. They could have handled this as a general complaint instead of holding a formal hearing.

Further, the complainant wants a specific reply to be given to him regarding his complaint. The DISCOM must send him a written reply within 15 days of this order indicating their findings.

In view of the above facts, the appeal is dismissed.


(PRADEEP SINGH)
Ombudsman
 April, 2015